

Appendix A

Section 18 of 21
LICENSING OBJECTIVES
Describe the steps you intend to take to promote the four licensing objectives: a) General – all four licensing objectives (b,c,d,e) List here steps you will take to promote all four licensing objectives together. The licensee will ensure that all times when the premises are for any licensable activity, there are sufficient competent staff on duty at the premises for the purpose of fulfilling the terms and conditions of the license and for preventing crime and disorder. The licensee will have a door supervisor on the premises who will ensure there is no crime or disorder. They will be well trained and disperse any sort of nuisance that may arise from groups. Staff will also be trained to ensure they will be able to deal with any sort of disruption which may affect neighbors as well as ensuring noise is kept to a minimum.
b) The prevention of crime and disorder We will have a door supervisor on the premises to prevent any crime and disorder. We will also be observant and proactive and keep an eye out for any potential issues before they escalate, such as monitoring the behavior of individuals entering the premises. We will also make it essential to communicate effectively with patrons to maintain a safe and respectful environment and if we notice any disturbances address them promptly and professionally to prevent further disruptions. Patrons will also be reminded to conduct themselves in an orderly manner and not in any way to cause annoyance to residents or persons passing by. Furthermore the premises will have CCTV which continually records capable of covering both inside and outside the premises to enhance the safety of patrons and staff. We will also ensure all cameras are maintained and in good working order as well as keep footage for up to 30 days.
c) Public safety Ensuring public safety will be vital in our restaurant. To achieve this we will implement various measures. Firstly we will have well-trained staff who are aware of safety protocols and emergency procedures. Additionally we will maintain a clean and organized environment to prevent accidents. We will also have security cameras around and proper lighting to further enhance our safety measures. Appropriate fire safety procedures will be in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exit signs, numerous smoke detectors and emergency lighting. All emergency exits shall be kept free from obstruction at all times. Lastly, promoting a culture of respect and inclusivity among staff and customers can contribute to a safe environment
d) The prevention of public nuisance A door supervisor will be at the premises preventing public nuisance. Staff will be observant and proactive and keep an eye out for any potential issues before they escalate, such as monitoring the behavior of individuals entering the premises. Any disturbances, will be addressed promptly and professionally to prevent further disruptions. The site will also not generate noise or vibration that excessively disturbs the people in the vicinity, Therefore after 11pm we will ensure noise is kept to a minimum and all exits will also have visible, clear and legible notices asking to respect the needs of local residents and to leave the site and area quietly. The licensee will also ensure that staff shall arrive early morning or depart late at night when the business has ceased trading conduct themselves in such a manner to avoid causing disturbance to nearby residents.
e) The protection of children from harm No children allowed on premises after 11pm or they will need to be supervised by a responsible adult

